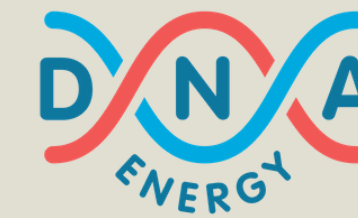


Privacy Policy



Our Privacy Policy adheres to the 13 Australian Privacy Principles contained in the Privacy Act 1988 (Cth) to ensure you are safeguarded when using our services.

We may gather 'Personal Information' or 'Company Information' (individually and collectively 'Information') such as your name, signature, address, contact details, feedback on our services, information relating to energy use, equipment & plant, credit files, credit card or payment details and any other relevant information necessary to us providing our services including complaint management.

The information we gather may be through a variety of ways including personal and electronic interaction including visiting our website. If you choose to not provide information to us that we request, we may not be able to provide our services to you in full and may not be held liable for any real or perceived loss of service. By providing us with Information, you consent to the supply of that Information subject to the terms of this Privacy Policy.

We may at times make you aware of current or new products or services available to you.

We may disclose your Information to comply with a legal requirement, such as a law, regulation, court order, subpoena, warrant, legal proceedings or in response to a law enforcement agency request.

If there is a change of control in our business or a sale or transfer of business assets, we reserve the right to transfer to the extent permissible at law our user databases, together with any Information contained in those databases.

We may disclose your information to our employees, officers, insurers, professional advisers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes set out in this Privacy Policy. If this disclosed information is to a third party outside of DNA Energy, we will treat it in accordance with this Privacy Policy.

All our data, including your Information and regardless whether on in house or third-party servers (such as CRM or accounting systems), is stored in GDPR compliant Australian data centres.

Although we will take every reasonable measure to ensure security integrity, the transmission and exchange of Information is carried out at your own risk. We cannot guarantee the security of any information that you transmit to or receive from us.

In accordance with the Privacy Act 1988 (Cth), you may at any time request and we agree to provide details of Information we hold about you, by emailing us at info@dna.energy. If applicable by Law, we may refuse to provide this Information.

We may modify or update this Privacy Policy at any time. Any updates will be displayed at our website <https://dna.energy>.

We may use cookies on our website for standard practices such as user identification, website traffic analysis and Google AdWords.

If you require further information on, or have complaints about our Privacy Policy or practices, please contact us in writing at Level 20, Tower A, The Zenith, 821 Pacific Highway, Chatswood NSW 2067 or email us at info@dna.energy.